


# Dell Remote Access Controller (iDRAC)

IDRAC-5HJ40J2|PowerEdge R430

IP = 192.168.0.120

URL <https://192.168.0.120/login.html>

Username =root , Password = calvin

 Integrated Dell Remote Access Controller 8 Enterprise

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## Login

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Type the Username and Password and click Submit.

Username:

Password:

Domain:



## Default Password Warning



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**Warning:** It is recommended not to use the default user name (root) and password as it is a security risk.

Configure a new password for the "root" user. Further changes can be done using the User Authentication page after logging in to iDRAC. For more information on changing the default password, see the iDRAC User's Guide.

- Change Default Password
- Keep Default Password

Do not show this warning again

Continue

The screenshot shows the iDRAC interface for a PowerEdge R430 server. The top navigation bar includes the Dell logo, 'Integrated Dell Remote Access Controller 8', 'Enterprise', and links for 'Support', 'Dell TechCenter', 'About', and 'Logout'. The left sidebar contains a navigation menu with categories like 'System', 'Server', 'Logs', 'Power / Thermal', 'Virtual Console', 'Alerts', 'Setup', 'Troubleshooting', 'Licenses', 'Intrusion', 'iDRAC Settings', 'Hardware', 'Storage', and 'Host OS'. The main content area is titled 'System Summary' and includes tabs for 'Summary', 'Details', and 'System Inventory'. The 'Server Health' section displays a grid of status indicators: Batteries, Fans, Intrusion, Power Supplies, Removable Flash Media, Temperatures, and Voltages, all with green checkmarks. The 'Virtual Console Preview' section shows a black screen with 'No Signal' and options for 'Settings', 'Refresh', and 'Launch'.

<https://www.dell.com/support/article/th/en/thdhs1/sln295784/export-a-supportassist-collection-and-perc-log-via-idrac-7-8-poweredge-12g-and-13g?lang=en>

1. After logging into the iDRAC web interface go to Troubleshooting (Fig.1).
2. Then choose tab SupportAssist (Fig.1),
3. Now click on Edit Collection Data (Fig.1).

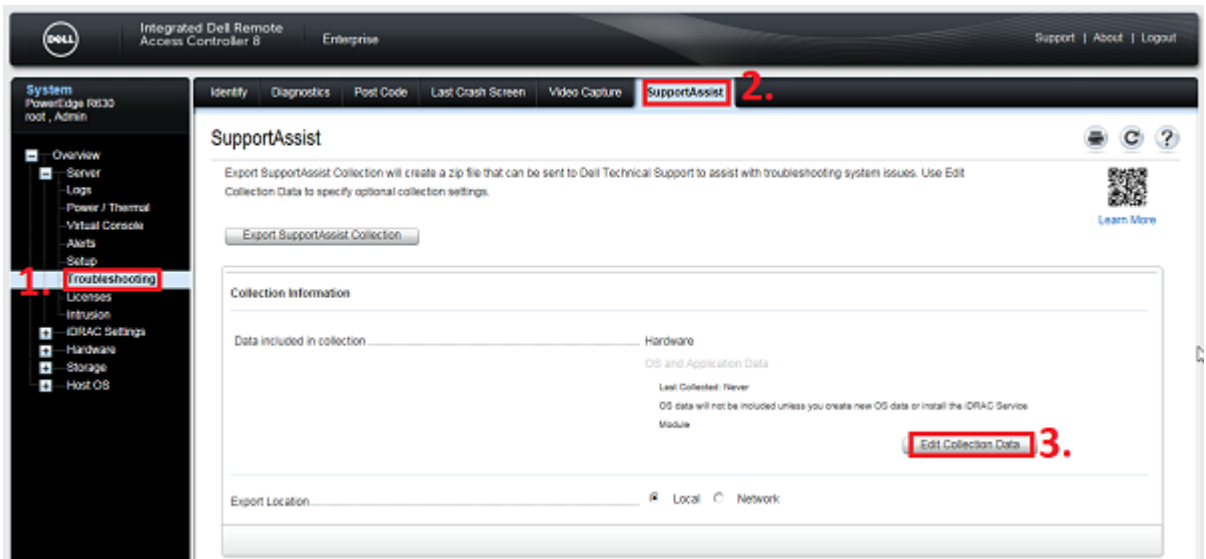


Figure 1: Choosing right options

4. Check the boxes for RAID Controller Log and OS and Application Data (optional) (Fig.2).

**Note:** If the OS Collector tool (included in iDRAC Service Module software package) is not running on the system, then the OS and Application Data option is greyed-out and it is not selectable. The latest version of the Dell iDRAC Service Module is available in the Drivers and download for your server on [Dell.com/Support](http://Dell.com/Support), listed in the category System Management as below.

5. Click on Apply (Fig.2).

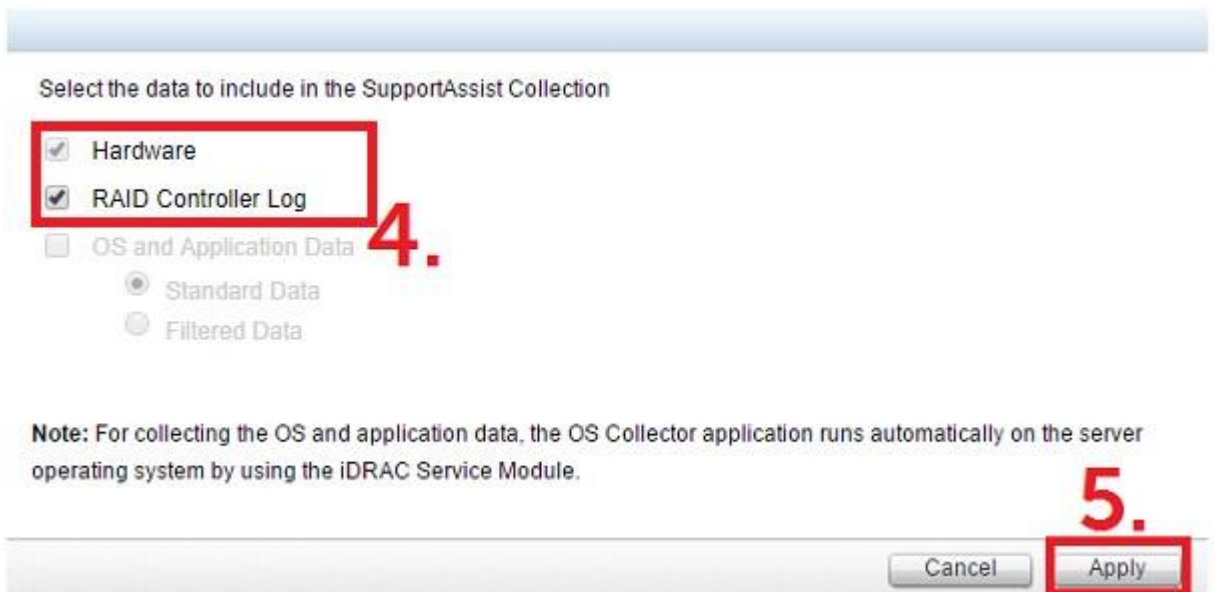


Figure 2: Collection Settings

6. Click on Export Support Collection (Fig.3).

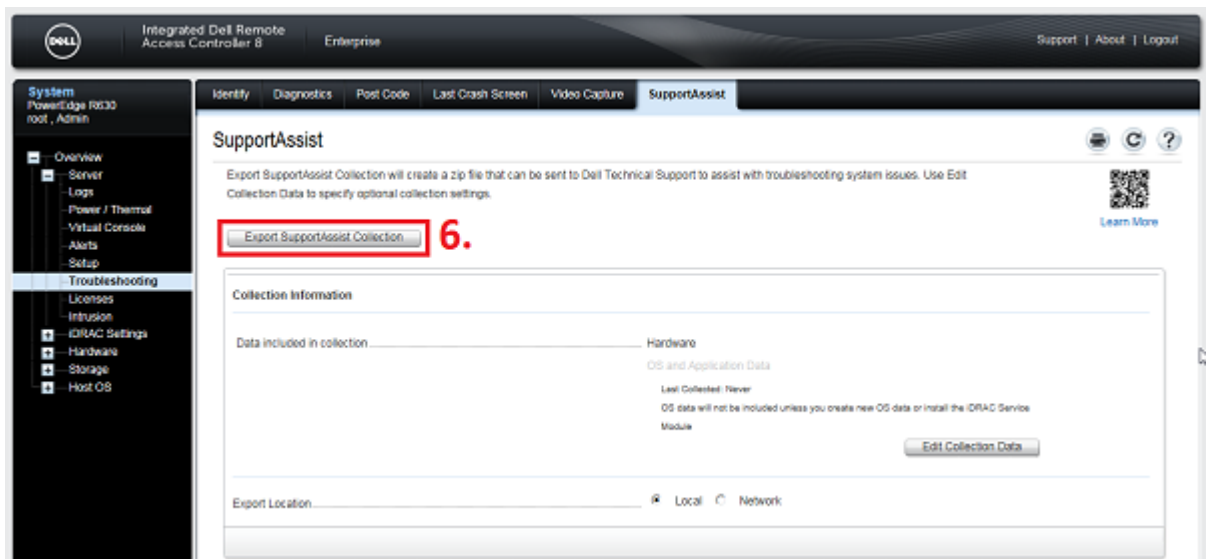


Figure 3: Start the export process

7. The progress will be displayed in a bar on the upper screen (Fig.4).



Figure 4: Progress Bar

8. Once the report/log is collected you have to click on OK to download the file and specify the destination (Fig.5).



Figure 5: Download the logs (.ZIP file e.g. TSR20190626164648\_TAG123.zip).